

## at the Bavarian Insurance Chamber

### Bavarian Insurance Chamber implements new streamlined processes

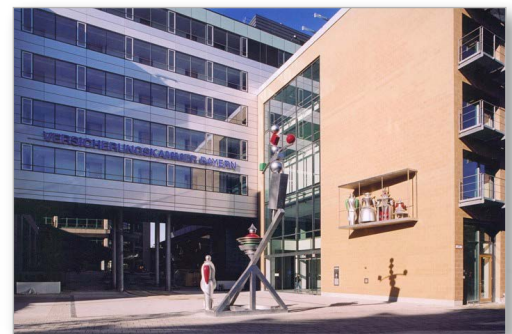
The creation and publication of organizational charts that are updated in real-time was a new challenge for the organization department of the Bayerische Versicherungskammer (Bavarian Insurance Chamber). Following the successful implementation of the chamber's organizational structure within the PeopleSoft<sup>®</sup> HCM personnel information system, no visualization capabilities for the generation of organizational charts were available yet. Tedious and extensive manual preparation in MS Visio<sup>®</sup> was thus necessary.

Using Ingentis org.manager, it was possible to enable fully automated creation of up-to-date organizational charts that are accessible on a company-wide basis. The flexible Ingentis org.manager interfaces enable quick and straightforward data integration with the PeopleSoft<sup>®</sup> system. Now organizational charts are automatically updated from PeopleSoft<sup>®</sup> HCM in line with costing and communication systems prior to publication on the Intranet. Using this new streamlined process, it was possible to achieve a measurable return on investment within a short period of time.



### The Company

The Bavarian Insurance Chamber has a total of 14 individual member organizations and is the largest public insurance provider in Germany with approximately 6,500 staff. The product portfolio offers general insurance coverage for persons and property. The Bavarian Insurance Chamber's customers benefit from problem solutions that are based on traditionally long experience. The Bavarian Insurance Chamber is part of the savings bank association and comprises more than 3,000 savings bank branches,



about 600 insurance agencies and 250 agency banks, thus providing a nationwide distribution network in Germany.

### Objectives and Requirements

- fully automated organizational chart creation requiring no manual efforts
- seamless PeopleSoft<sup>®</sup> integration
- organizational chart publication on the Intranet
- communication process optimization

### The Challenge

“The fully automated creation of useful organizational charts that are accessible for all staff via the Intranet and thus the enhancement of our communication processes' transparency” were among the objectives set by Volker Meyer from the central company organization department for the introduction of an organizational chart solution. The purpose was to seamlessly integrate the new solution in the existing PeopleSoft<sup>®</sup> system and to be able to use the existing organizational structure data for organizational chart creation. “The integration into our system environment was a decisive feature for

us. After all, what we were aiming at was to replace our complex manual creation process using MS Visio<sup>®</sup> and to ensure the organizational charts are updated on a daily basis”, Volker Meyer describes the objective.

## The Solution

Volker Meyer and Michael Eder, head of the central tasks staff department, conducted an evaluation of the solutions that are currently available on the market. The key criteria in this evaluation were “functionality, smooth integration with our PeopleSoft® system environment and return on investment.”

“What convinced us of Ingentis org.manager were the wide feature range, the extensive configuration capabilities, the user-friendly operation and the efficient interface operability that facilitated integration in our system environment”, Volker Meyer explains.

For the integration with PeopleSoft, it was necessary to define an extract to visualize the organizational structure using a simple child/parent structure in a text file. “Now we can use a fully automated process to transfer these data from our PeopleSoft system to Ingentis org.manager which then proceeds to publish pre-defined and up-to-date organizational charts as HTML files in our Intranet in a batch-controlled fashion”, Michael Eder describes the new procedure. The entire process is fully automated and does not require manual intervention. “The easy-to-use and highly configurable user interface has enabled us to achieve immediate positive feedback from our internal clients.”

By automating and centralizing the organizational chart creation process, it was possible to enhance the overall efficiency of the processes. “The organizational charts that are available on a company-wide and up-to-date basis have enabled us to speed up our internal

**“Ingentis org.manager has enabled us to achieve measurable efficiency enhancements of our internal processes.”**

*Michael Eder, Central Tasks Department*

communication processes and to enhance their quality at the same time. Within seconds, it is now possible to access roles and responsibilities for the entire staff of the company and to prepare them visually while ensuring consistency with the data that is stored in the information and communication systems,” Michael Eder says about the optimized transparency of the information processing steps.

The seamless integration of Ingentis org.manager in the system environment of PeopleSoft and the “swiftly achieved usability and efficiency enhancements are convincing. In the future, we are planning to add more information to our organizational charts and we will make use of the various controlling features of Ingentis org.manager”, Volker Meyer describes their future plans.

## Convincing results

- fully automated data conversion from PeopleSoft®
- automatic creation of up-to-date organizational charts
- company-wide access to organizational charts on the Intranet
- measurable efficiency enhancement
- optimization of internal communications

**Are you inspired by this success story?**

**Use our trial-service to find out more!**

We would like to demonstrate to you the large variety of features of Ingentis org.manager. For this purpose, we provide a trial service - from an online demo to specific support for the installation process of our test version at your site. If requested, your actual data can be used for this. All this is of course free of charge and without any commitments.

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